



# Jewelry Warranty Claim

If you have questions while completing this form, please contact us.  
Phone: 1.800.854.7464 • Email Customer Service

<input type="text"/>	<input type="text"/>	<input type="text"/>
First Name and Middle Initial	Last Name	Date (mm/dd/yy)

Address Line 1

Address Line 2

<input type="text"/>	<input type="text"/>	<input type="text"/>
City	State	Zip

<input type="text"/>	<input type="text"/>
Phone Number	Email Address

Your phone number and email address will only be used to contact you with questions regarding this request.

<input type="text"/>	<input type="text"/>	<input type="text"/>
School Name	School City	School State
High School	College	Other _____
		<input type="text"/>
		Graduation Year

Regardless of the reason you are returning your jewelry item for warranty work, if your item has your personal signature for inside engraving, please provide it again inside the brackets → ( )

### ADJUSTMENTS:

Please specify the exact part of your jewelry item that needs to be corrected.  
Provide detailed instructions, including new information, if you are requesting changes.

### PAYMENT INFORMATION\*

If charges apply for the warranty work on your jewelry item, we will contact you by phone or email you with the information. Payment must be received prior to any warranty work being started.

<input type="checkbox"/> Check	<input type="checkbox"/> Credit Card: <input type="checkbox"/> Visa <input type="checkbox"/> MasterCard <input type="checkbox"/> American Express <input type="checkbox"/> Discover
<input type="checkbox"/> Money Order	Card # <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> Expires <input type="text"/> (mm/yy)
Signature _____	

### SHIPPING INFORMATION

Return your jewelry item in a PADDED ENVELOPE, via INSURED MAIL, with this printed form to:  
**WARRANTY SERVICE • PO BOX 860 • 148 EAST BROADWAY • OWATONNA, MN 55060**

Please insure your jewelry item when shipping. Warranty coverage applies to the original item owner and items must be in repairable condition. If upon receiving your jewelry item, charges apply, Jostens will notify you prior to proceeding with your warranty request. Charges apply to customer changes.